

A **flexible**

communications platform that

meets the **needs** of both

large and small businesses.

Designed to provide

reliability and

usability you expect from your

telephone system.

ADIX_{APS}

ENHANCE PRODUCTIVITY TODAY AND TOMORROW

ADIX APS is engineered not only to make your business more productive immediately, but to facilitate expansion as your business grows into the future.

- The modular design of ADIX APS provides a seamless growth path from a 4-line, 8-station system to a maximum of 472 ports
- ADIX APS systems are networkable, allowing all users to access the entire feature set

OMEGA-PHONE TELEPHONES

ADIX APS features Omega-Phone Digital Key Telephones, designed to simplify the way people communicate by putting essential information at the fingertips of each user.

- Four fixed feature keys, eight fully programmable feature keys with red LEDs, and twelve multipurpose keys with red and green LEDs (twelve more can be easily added)
- All keys are fully programmable for feature and line status indication
- Optional LCD screen
- In addition to the standard desktop set, you may also choose from an economical MKT Digital Phone, the DCKT970 Digital Wireless Key Telephone, or the Omegatrek PS6 Portable Station (a Direct Station Selection Unit and Attendant Console are also available)



ADIX AUTOMATIC CALL DISTRIBUTION

- Improve customer service using Flexible Call Routing to send calls to the most qualified group or person
- Customize call handling based on incoming line, time of day or agent availability using Sequence Tables
- Monitor agent productivity and optimize staffing with TASKE® Contact Management Tools for ADIX ACD

TOTALLY TRANSPARENT COMMUNICATIONS NETWORKING

Campus APS is a feature of the ADIX APS that seamlessly links multiple systems in a fully transparent voice network.

- Converges voice and data traffic for higher cost-savings, no distance limitations, fewer hardware requirements and more flexible bandwidth usage
- Centrally locate and administer applications such as voice mail, call accounting and call center reporting applications without added cost, administrative requirements or restrictions associated with supporting stand-alone systems at each location
- Both corporate and branch office extensions have full functionality of features such as intercom calling to networked extensions, DSS/BLF indication, conference calling, and automated attendant and transfers across the network

INTEGRATE MOBILITY INTO YOUR CORPORATE CULTURE

Enhancing the ADIX APS with the multi-cell/multi-user Omegatrek wireless system allows you to take your desk with you.

- Make and answer calls, or access communications features such as forwarding, message waiting indication, conferencing, and voice mail from anywhere in an office building or campus
- Omegatrek features can be easily customized to meet the demands of your business
- Increase productivity by missing fewer calls, improving response times and cutting down on wasted time spent trying to locate people



ADIX APS Modular Design



VOICE MAIL OPTIONS

Omega-Voice VMI is a flexible messaging system for small businesses available with both flash-based and hard drive-based memory.

- Efficiently route calls and improve customer service with the automated attendant
- Customize automated company greetings, menus and directories based on the incoming number dialed, Caller ID, call type, time of day and more
- Record phone conversations and conference calls to your voice mailbox, and forward them to any other mailbox in the system

Enterprise TOL Unified Communications is an all-in-one voice mail, automated attendant and unified communications system that simplifies your daily routine.

- Access and manage voice, email and fax messages from any PC, laptop, phone or PDA
- Listen to, record, send, playback and forward voice messages
- Remotely listen to emails from a cell phone using text-to-speech, then record and send replies
- Customize automated company greetings and menu options to efficiently route incoming calls
- Receive caller ID screen pops on your PC or laptop on incoming calls



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